

ValueAdded

This is the 181st issue of our VBH-PA information update. These updates will be emailed to all network providers monthly. Please feel free to share our newsletter with others, and be sure your appropriate clinical and financial staffs receive copies.



VBH-PA Member Lines

Value Behavioral Health of Pennsylvania (VBH-PA) has designated toll-free numbers for all of our members to contact based on their county of residence. Providers may refer members to a VBH-PA Member Services Representative if the member has any questions or would like to find out more about behavioral health services. Phones are answered 24 hours a day, seven days a week, every day of the year.

VBH-PA Toll-Free Member Lines by County

County of Residence	Toll Free Number
Armstrong	877-688-5969
Beaver	877-688-5970
Butler	877-688-5971
Cambria	866-404-4562
Crawford	866-404-4561
Fayette	877-688-5972
Greene	877-688-5973
Indiana	877-688-5969
Lawrence	877-688-5975
Mercer	866-404-4561
Venango	866-404-4561
Washington	877-688-5976
Westmoreland	877-688-5977
TTY	877-615-8502

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DSM-5 & ICD-10 Codes Relationship

To fully understand the relationship between DSM-5 and ICD codes, it is important to know that DSM-5 is not a coding system used for billing.

Over the past month, providers have expressed concern around the ICD-10 implementation date being pushed back and how that impacts DSM-5. ValueOptions® does not feel that the date change for ICD-10 has a direct impact on the DSM-5 transition. To fully understand the relationship between DSM-5 and ICD codes, it is important to know that DSM-5 is not a coding system used for billing. For billing and payment purposes, ValueOptions continues to use Revenue codes, CPT codes and HCPCS codes.

Mainly, DSM-5 is a set of diagnostic criteria providers use to select the appropriate ICD codes. DSM-5 was written so APA would not have to create their own coding, but instead crosswalk to ICD-9 or ICD-10 codes. Taking all of this into account, the changes APA made to DSM-5 has very little impact on providers since DSM-4 coding already mirrored the ICD-9 coding.

Once again, ValueOptions will be accepting the new diagnostic descriptions and gathering data as recommended by APA for clinical processes and accepting the appropriate ICD-9 codes for those diagnoses for the remainder of 2014 and onward. At the time that CMS moves the industry to ICD-10, ValueOptions will update our coding on the clinical workflows to reflect ICD-10 coding. To further clarify, the changes summarized above will not impact claims payment. Claims payment is always dictated by CMS based on the date of service.

Resources

As achieved over the past year, ValueOptions will continue to provide DSM-5 and ICD updates to our provider community through the ValueOptions' [DSM-5 website](#), the [ICD-10 website](#), the [ValueOptions provider newsletter](#), [Giving Value Back to the Provider webinars](#), FAQ documents, and training guides.

Recorded Video Tutorials are also available for providers to learn more about the ProviderConnect screen updates:

- [How do I View and Submit an Authorization?](#)
- [How do I Submit an Inpatient or Higher Level of Care Request?](#)

For additional information on DSM-5, please visit the following external websites:

- <http://www.psychiatry.org/dsm5>
- <http://www.dsm5.org/Pages/Default.aspx>
- <http://www.dsm5.org/about/Pages/faq.aspx>

Upcoming BHRS & RTF Summits

BHRS SUMMITS

(Your choice of two locations)

September 17 —
Courtyard by Marriott
Greensburg

September 18 —
Hampton Inn & Suites,
Grove City

December 10 —
Courtyard by Marriott
Greensburg

December 11 —
Hampton Inn & Suites,
Grove City

RTF SUMMITS

October 15 — Four
Points Sheraton North

Provider Relations Department— How May We Assist You?

The VBH-PA Provider Relations Department is responsible for coordinating network and provider activities. Our staff serves as liaisons between providers, VBH-PA, county partners, and other HealthChoices stakeholders to ensure first-rate member and provider service. Provider Field Coordinators (PFC) serve as the central point of contact for communication regarding activities related to provider network issues, becoming a familiar face to network providers.

The Provider Relations Department can assist you with:

- **Credentialing**
 - Our staff will facilitate the credentialing process for new providers.
- **Contracts and Agreements**
 - Our staff is available to assist you with any questions regarding your contract, your agreement, or our Provider Manual which is an extension of the provider contracts.
- **PROMISe Enrollment and Supplemental Services Enrollment Process**
 - All providers who treat individuals on medical assistance must enroll with the Commonwealth of Pennsylvania as a medical assistance provider. This is PROMISe. Our staff will help with that process. Please be aware that depending on the type of provider you are, the process may differ. Our staff can answer any questions you may have.
- **Education**
 - Our staff is available to facilitate trainings in the form of individual or open forums.
- **Provider Compliance to HealthChoices Standards and Requirements**
 - Our staff is available to give you resources should you have any questions regarding compliance to HealthChoices standards and requirements.
- **Advocacy**
 - Please feel free to contact our staff if you need assistance with a specific concern that you feel needs special attention.

Contact Us

You may reach our Provider Relations Staff by calling 1(877) 615-8503 or visit the “Contact” page on our website at www.vbh-pa.com.

Join Us!

3rd Annual “TAAG” Picnic

For Transition Age Youth 16—26 years

“Hoe Down Show Down”

Where: The Woodlands Foundation
134 Shenot Road, Wexford, PA

When: Wednesday, August 20, 2014

Time: Noon to 4:00 p.m.



REGISTRATION

Would you like to attend this year's Picnic?

[Click here](#) for the Registration Form.

VENDORS

Would you like to exhibit at this year's Picnic?

[Click here](#) for the Exhibitor Registration Form.

Please contact Karan Steele with any questions at (724) 744-6537 or at karan.steele@valueoptions.com.

Value Behavioral Health of Pennsylvania's Transition Age Advisory Group “TAAG” For Transition Age Youth 16—26 years (exceptions can be made)

“TAAG” stands for Transition Age Advisory Group. We represent transition-aged individuals who have personal experience with the mental health system and have a desire to share our personal recovery stories to promote wellness, create a voice to inspire others, and understand the youth systems to educate future generations.

If you are interested in joining our group, applications are available for membership. Reimbursement for your time and mileage will be provided. Please contact Karan Steele (724) 744-6537 or email her at karan.steele@valueoptions.com.



“TAAG” members challenge you to get involved — Become a member today!

Cultural Competency

July 25, 2014

This workshop will review the following information:

- An overview of culture and cultural complexities
 - What it means to be culturally competent
- A process to attend to cultural complexities in clinical practice
 - Majority and minority cultural perspectives and bias

Fayette County Drug & Alcohol Commission, Inc.

Presenter: Stephanie Murtaugh, MA, MBA, CADC, CCS, CCJP, CCDP, LPC
Senior Director, Mercy Community Health

Time: Registration: 8:30 a.m. (*Continental breakfast*)
Training: 9:00 a.m. to 4:00 p.m.

Location: Uniontown Holiday Inn
700 West Main Street, Uniontown, PA 15401

Cost: \$30 (*Lunch on your own*)
(Additional \$10 charge for Social Work credits)
(Additional \$15 charge for ACT 48 credits)

To download the registration form visit www.fcdaa.org

PLEASE NOTE: This is a PA Department of Drug and Alcohol Programs (DDAP) sponsored training. Anyone attending needs to be a registered user within the Training Management System. If you are not a user, you can create a user profile by going to <https://apps.ddap.pa.gov/TMS/>

6 hours of social work continuing education will be offered through co-sponsorship of the University of Pittsburgh's School of Social Work, a Council on Social Work Education—accredited school and therefore, a PA approved provider of social continuing education. These credit hours satisfy requirements for LSW/LCSW, LPC and LMFT biennial license renewal. For information on social work continuing education call (412) 624-3711.

FCDAC, INC. applies for the appropriate professional credits for all trainings that are offered by this agency. Programs may be sponsored, in part, through the Pennsylvania Department of Drug & Alcohol Programs (DDAP).

****CANCELLATION POLICY****

Participants who register and do not cancel at least 2 business days prior to the session will be held responsible for the registration fee.

Social Work
Credits
Pending

PCB
Education
Credits
Pending

ACT 48
Education
Credits
Pending

Welcome

Julie Zahratka started on June 23rd as a part-time RTF Reviewer in the CAFS Department.

Suggestions or ideas for articles that you would like to see published in *ValueAdded* can be faxed to Kim Tzoulis, *ValueAdded* Editor, at (724) 744-6363 or emailed to kimberly.tzoulis@valueoptions.com

Articles of general importance to the provider network will be considered for publication.

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Save the Date for the 8th Annual Family Forum!

Broadening Our Possibilities —
A Forum for Families with Children in HealthChoices
Friday, October 3, 2014
Doubletree by Hilton Monroeville

You're not going to want to miss the "Value"able information at this 8th Annual Family Forum with motivating speakers, state updates, *many* vendors, and the always emotional and inspirational Exceptional Parent/Caregiver Awards Ceremony. **Mark your calendars now!**

More information will be posted on the homepage at www.vbh-pa.com as it becomes available. The Family Forum is free for Value Behavioral Health of Pennsylvania family members and providers.

Correction:

Consumer/Family Satisfaction Teams

Consumer/Family Satisfaction Team (C/FST) phone numbers were listed in the June issue of *ValueAdded*. However, not all VBH-PA counties were represented. Below is a revised list.

County C/FST Phone Numbers		
Armstrong (724) 548-1151	Beaver (724) 775-7650	Butler 1-888-223-7620
Cambria (814) 254-4342	Crawford (814) 336-2152 or 1 (800) 670-7132	Fayette (724) 438-6738
Greene (724) 852-5395	Indiana (724) 471-7108	Lawrence (724) 657-0226
Mercer (724) 283-5553 or 1 (888) 223-7620	Venango (814) 678-7766 ext 139 1 (800) 611-6217 ext 139	Washington (724) 225-9550 x405
Westmoreland 1-800-871-4445		